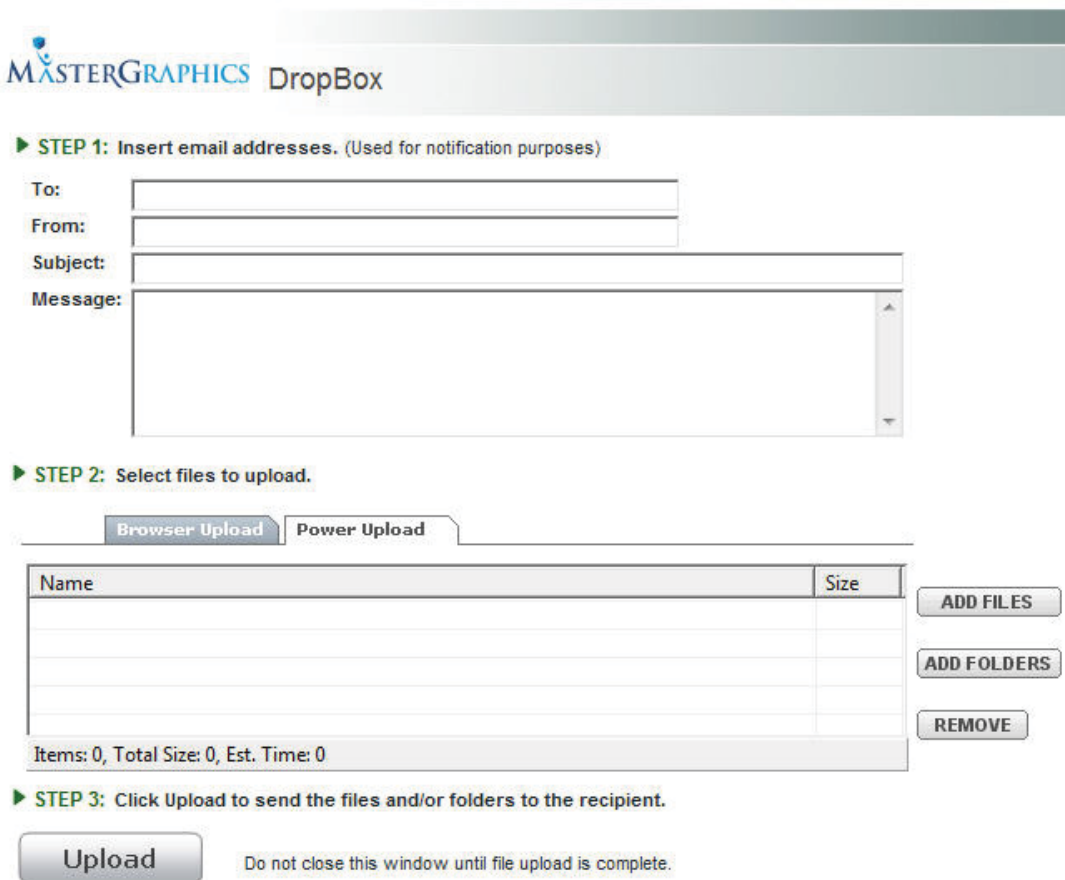


Follow these steps to send files to our Support Team

Click on the link below to reach the file upload center:
<https://mastergraphics.thruinc.net/dropboxcommon.aspx>

You should then see the following screen:



STEP 1: Insert email addresses. (Used for notification purposes)

To:

From:

Subject:

Message:

STEP 2: Select files to upload.

Browser Upload | Power Upload

Name	Size

ADD FILES

ADD FOLDERS

REMOVE

Items: 0, Total Size: 0, Est. Time: 0

STEP 3: Click Upload to send the files and/or folders to the recipient.

Upload Do not close this window until file upload is complete.

If you need assistance with the file upload process, please call our Support Team at (800) 873.7238.

In the "To" field, please enter support@mastergraphics.com

In the "Subject" field enter the case number and put it to the attention of the AE that should be receiving the files.

Fill out the rest of the fields and add the file(s) to be sent. Then click the Upload button to send the file(s) to us.

The support staff at MasterGraphics will receive a notification when the data has been uploaded.