

Questions and Answers

AutoCAD® Revit® Architecture Visualization Suite software provides enhanced creative freedom for design and advanced visualization. Combining Autodesk® Revit® Architecture, Autodesk® 3ds Max® Design, Autodesk® Navisworks® Review, AutoCAD® Architecture, and AutoCAD® software applications into a single comprehensive solution gives you greater flexibility for understanding and communicating your designs, from concept through the final presentation. Enhance the building information modeling process by using precise model data from Autodesk Revit Architecture to validate designs and produce clear, lifelike visualizations. Reap the rewards of improved project understanding and more predictable outcomes, and help increase client satisfaction through compelling, persuasive presentations of your creative vision.

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1. General Product Information

1.1 What products are included in AutoCAD Revit Architecture Visualization Suite 2010?

AutoCAD Revit Architecture Visualization Suite 2010 includes the following products:

- Autodesk® Revit® Architecture 2010 software
- Autodesk® 3ds Max® Design 2010 software
- Autodesk® Navisworks® Review 2010 software
- AutoCAD® Architecture 2010 software
- AutoCAD® 2010 software

1.2 Where can I find information regarding the software products contained in AutoCAD Revit Architecture Visualization Suite 2010?

Visit www.autodesk.com/architecturevisualizationsuite or contact your Authorized Reseller for detailed information on all products offered in AutoCAD Revit Architecture Visualization Suite 2010.

2. Availability

2.1 I have licenses for one or more of the Autodesk products included in this suite. What are my options for moving to AutoCAD Revit Architecture Visualization Suite 2010?

Customers who have validly purchased licenses for certain releases of Autodesk Revit Architecture, AutoCAD®, AutoCAD® LT, AutoCAD Architecture, Autodesk® 3ds Max®, Autodesk 3ds Max Design, Autodesk Navisworks Review, or AutoCAD® Revit® Architecture Suite software applications can purchase cross-grade licenses for AutoCAD Revit Architecture Visualization Suite 2010. Customers owning licenses of other Autodesk® products will need to purchase new licenses for the suite. Contact your Authorized Reseller for more details.

2.2 I have validly purchased a license for AutoCAD Revit Architecture Visualization Suite 2009. What are my options for upgrading to the 2010 release of the suite?

As part of their Subscription benefits, AutoCAD Revit Architecture Visualization Suite Subscription customers will receive future upgrades if released during their Subscription term.

Customers with licenses of AutoCAD Revit Architecture Visualization Suite who are not on Subscription will not be entitled to buy or receive upgrades and will need to purchase Subscription to gain access to the new product offerings. Please contact your authorized Autodesk reseller for more information.

3. Installation and Licensing

3.1 What are the hardware and system requirements of AutoCAD Revit Architecture Visualization Suite 2010 software applications?

The recommended hardware and operating system requirements for running AutoCAD Revit Architecture Visualization Suite 2010 software applications can be found at www.autodesk.com/architecturevisualizationsuite. Please ensure that you have read these requirements before making your purchasing decision or installing software.

3.2 Does each software application in AutoCAD Revit Architecture Visualization Suite 2010 require a separate serial number for installation?

AutoCAD Revit Architecture Visualization Suite 2010 delivers all five software applications in a single box. When you purchase a license to AutoCAD Revit Architecture Visualization Suite, you receive a single serial number that is used to install all five products. However, each product maintains its own installer and End-User License Agreement, which must be accepted prior to installation.

4. Compatibility and Interoperability

4.1 How is data shared between the software applications in AutoCAD Revit Architecture Visualization Suite?

AutoCAD, AutoCAD Architecture and Revit Architecture software support DWG, therefore the recommended method of file exchange is to use the Export to AutoCAD feature in AutoCAD Architecture. The resulting DWG will open as 2D linework in Revit Architecture that can be further leveraged for design iterations.

You can share files between Revit Architecture and Autodesk 3ds Max Design using Autodesk® FBX® technology. This allows Autodesk 3ds Max Design users to quickly and accurately import geometry, lights, materials, and cameras from Autodesk Revit scenes. For more information on Autodesk FBX, visit www.autodesk.com/FBX.

Autodesk Navisworks Review software offers support for the latest versions of Autodesk design applications, including the AutoCAD families, the Revit®-based products, and Autodesk® Inventor® software. In addition, Autodesk Navisworks Review software offers support for a wide variety of non-Autodesk applications and file formats. For a complete list of supported file formats, visit <http://usa.autodesk.com/adsk/servlet/item?siteID=123112&id=10578958>.

5. Consulting, Training, and Support

5.1 What are my options for training on the software applications in AutoCAD Revit Architecture Visualization Suite?

Check with your local Autodesk Authorized Reseller for a schedule of software training classes. To locate a reseller, visit www.autodesk.com/reseller.

Licensed Autodesk software users may have access to attend hands-on, instructor-led classes at an Autodesk Authorized Training Center (ATC®). Increase your competitive edge with proven training from over 2,000 ATC sites in more than 90 countries. Not all ATC sites are accredited for all Autodesk products. Contact your local ATC site for

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details. For more information about Autodesk Authorized Training Centers, visit the online ATC locator at www.autodesk.com/atc.

Whether you are a novice or advanced user, Autodesk offers a robust portfolio of learning tools to help you perform ahead of the curve. Get hands-on experience with job-related exercises based on industry scenarios from Autodesk Official Training Courseware, books, e-books, e-learning, and training videos. Access to learning tools may vary between products and regions. To find out more about learning tools available in your region, visit www.autodesk.com/aotc and www.autodesk.com/learningtools.

Autodesk certifications validate your skills and knowledge, and can accelerate your professional development, improve your productivity, and enhance credibility in your field. Receive immediate diagnostic feedback to assess your strengths and identify areas for improvement. For more information, visit www.autodesk.com/certification. Note that certification for software in AutoCAD Revit Architecture Visualization suite 2010 is limited to certain areas and is only available for Autodesk Revit Architecture, Autodesk 3ds Max and AutoCAD, .

Training courses are also offered in certain areas through Autodesk Consulting custom training to match your organization's specific needs. To obtain more information about Autodesk's training services, visit www.autodesk.com/training.

5.2 Where can I find technical support information?

You can learn about support options from your local Autodesk Authorized Reseller. Visit www.autodesk.com/support to find a knowledge base of commonly asked support questions. Also, Autodesk software manuals and documentation are a great source of answers to your support questions.

In addition, Autodesk® Subscription customers can get access to direct web support. One-to-one online communication with Autodesk support technicians provides fast, complete answers to your installation, configuration, and troubleshooting questions. For more information about Autodesk Subscription, contact your Autodesk Authorized Reseller or visit www.autodesk.com/subscription.

6. Subscription

6.1 Do I have to purchase individual Subscription contracts for the products in AutoCAD Revit Architecture Visualization Suite 2010?

No, when you add Autodesk Subscription to your AutoCAD Revit Architecture Visualization Suite 2010 license purchase, you'll pay a single fee that covers all of the products in the suite.

6.2 What benefits does Subscription provide for AutoCAD Revit Architecture Visualization Suite 2010?

Get the benefits that can help increase productivity, provide predictable budgeting, and add flexible license management with Autodesk Subscription. With Autodesk Subscription, you get any new upgrades of your Autodesk software and any incremental product enhancements released during your Subscription term, along with additional exclusive license rights that are available only to Subscription members. A range of community resources, including web support direct from Autodesk product support specialists and

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self-paced training to extend your skills, make Autodesk Subscription a great way to optimize your investment in AutoCAD Revit Architecture Visualization Suite software.

By paying the annual Subscription fee, you obtain these benefits:

- Autodesk Subscription offers a way to make your AutoCAD Revit Architecture Visualization Suite software costs predictable. Whether you opt for a one-year Subscription or a multiyear contract, the costs are known for the entire term of your contract.
- Product enhancements that may include extensions, bonus packs or other rich content for AutoCAD Revit Architecture Visualization Suite. Only Subscription members can access these product downloads that may add new functionality or features to your AutoCAD Revit Architecture Visualization Suite software applications. Easily adaptable into your current workflows, you can apply them immediately to your new projects to help you stay competitive.
- Autodesk Subscription makes managing software licensing easier and flexible. You have added flexibility to allow your employees to use their AutoCAD Revit Architecture Visualization Suite software in the office or at home. Better yet, designers are entitled to run previous versions of the AutoCAD Revit Architecture Visualization Suite software concurrently with the latest release (under certain conditions), so updates will not cause disruptions to ongoing projects where clients or partners are not yet running current versions.
- Get what you need to stay productive with AutoCAD Revit Architecture Visualization Suite software. With web support, you get direct, one-to-one communication with Autodesk product support specialists for answers to your installation, configuration, and troubleshooting questions. And you do not need to keep track of support records and email trails, because we will do it for you! Check with your authorized Autodesk Reseller to learn if web support is available in your area.
- Get your team up to speed with access to a complete library of interactive training tools and high-quality, self-paced e-Learning lessons that allow users to increase their productivity and master new skills. E-Learning lessons give you a quick-and-easy way to learn about the features and functionality of AutoCAD Revit Architecture Visualization Suite software. These short lessons are available on demand and complement more in-depth training provided through [Autodesk Authorized Training Centers](#) or Autodesk Authorized Resellers. Check with your authorized Autodesk Reseller to learn what e-Learning programs are available for the products included in AutoCAD Revit Architecture Visualization Suite 2010 software. E-Learning is not available in all languages.

To learn more, take the Subscription tour at www.autodesk.com/subscription.

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