

Autodesk Assistance Program

Frequently Asked Questions for Reseller & ATC Partners

The Autodesk Assistance Program is designed to help displaced employees update their skills and improve their employability in a down economy. As members of the Architecture, Engineering, Design and Manufacturing communities, Autodesk and its partners will be providing important deliverables to qualified program participants, including:

- Software: Access to 13-month educational licenses of AutoCAD®, Autodesk® Inventor®, Revit® Architecture and AutoCAD® Civil 3D at no cost
- Training: Participating Autodesk Authorized Training Centers and reseller partners will be extending open seats of scheduled training classes to program participants for a nominal fee
- Path to Certification: Certification exams will be discounted to become more accessible to program participants

1. How will the Autodesk Assistance Program benefit program participants?

Program participants will receive valuable benefits that may affect their employability in a tough job market, including:

- Experience using recent product releases, and industry specific vertical solutions
- An opportunity to attend formal training by qualified professionals that service the engineering community on a space available basis for a nominal fee
- Self-paced learning tools to support independent study
- An opportunity to take certification exams for Associate or Professional certification at a discount

Autodesk expects program participants will receive updated and contemporary skills that selective employers will be seeking in a tight job market.

2. How can displaced employees leverage benefits from the Autodesk Assistance Program?

Interested persons must apply for program participation [here](#):

(http://www.surveymonkey.com/s.aspx?sm=E0aHASchx04enfHJo9uOAw_3d_3d). In order to be considered for the program, applicants must provide personal information and answer questions that will allow Autodesk to verify their employment status.

3. What eligibility criteria will Autodesk Assistance Program participants meet?

Applicants must meet the following eligibility requirements:

- Must be currently unemployed
- Must work in the architecture, engineering, design or manufacturing community
- Must complete online application required elements, including personal contact information, and industry
- Must specify their date of departure from their former employer, employer name, and HR contact information

4. Will Autodesk confirm program eligibility requirements have been met?

Autodesk reserves the right to contact the former employer HR contact to confirm program eligibility and applicants will be asked to consent to such enquiries.

5. Are all Autodesk ATC and reseller partners expected to participate in the training component of the Autodesk Assistance Program?

No. Participation is voluntary. Autodesk ATC and reseller partners may opt into the training component of the Autodesk Assistance Program at their discretion.

6. What benefits will ATC and reseller partners receive for offering training?

Participating ATC and reseller partners will receive the following benefits of program participation:

- Autodesk PR: Autodesk will be leading a variety of PR and marketing activity that will highlight the program and partner participation
- Partner PR Toolkit: Partners will be provided with a press release template and message points to use to engage local media and for posting to their websites.

7. Can partners charge for the training provided to program participants?

Participating Autodesk Reseller and ATC partners may charge nominal fees to cover expenses related to the training, such as courseware, food, and related items. Partners wanting more than a nominal fee should not register to participate in the program, as expectations will be established with program participants. Please see question 8 below about partner responsibility for complying with any state or local requirements for training schools.

8. Are there any regulations that govern whether partners may provide training to the participants for a fee?

State and local jurisdictions may have specific licensing and bonding requirements if partners charge fees for training classes. Autodesk recommends checking with your state and local authorities prior to registering for this program to ensure you understand what you need to do if you intend to charge a fee for the training classes.

9. Are there state programs that cover fees for the training for program participants?

State and/or local government may offer vocational re-training programs for the unemployed. Autodesk recommends checking with your state authorities to determine if you and your trainees are eligible to participate in these programs where they exist.

10. Are all Autodesk Certification Centers expected to participate in the certification component of the Autodesk Assistance Program?

Yes, all Autodesk Certification Centers are asked to participate in the Autodesk Assistance Program.

Program participants will be provided with discounts for the exam that may affect your margin. To mitigate any impact to your business, Autodesk will be providing, at no cost to you, an additional certification exam for resale.

11. How will Autodesk be marketing and promoting this program?

Autodesk will implement a variety of marketing and PR tactics to promote the program and participating partners. PR tactics will include traditional media outreach, as well as creating buzz and awareness through social media outlets such as Twitter, Facebook and blogs. Additional marketing tactics will include Autodesk.com promo boxes, and possible participation with trade organizations.

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